ON11912

### **Deborah.Easterling**

From: Deborah.Easterling

Sent: Friday, November 09, 2012 9:45 AM

To: 'Anne Kelley'

Subject: RE: Letter of Protest for Docket 2012-177-WS

Dear Ms. Kelley,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

From: Anne Kelley [mailto:anne.kelley@hotmail.com]
Sent: Wednesday, November 07, 2012 9:44 PM

To: PSC\_Contact

Subject: Letter of Protest for Docket 2012-177-WS

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210

Phone: 803-896-5100 Fax: 803-896-5199 www.psc.sc.gov

Date: 11/07/2012 in Docket 2012 - 177 - WS

#### **Protestant Information:**

Name: Anne E Kellev

Mailing Address: 5023 Tara Tea Drive, Tega Cay, SC 29708

Phone: 803-396-8835

Emai: anne.kelley@hotmail.com

#### 1. What is your connection or interest in this case?

I am a customer of the Tega Cay Water Service, Inc who is requesting a drastic increase in water and sewer rates.

#### 2. Please give a concise statement of your protest. \*

I am protesting the drastic rate increase requested by our water & sewer provider known as Tega Cay Water Service, Inc. This company has previously been awarded rate increases and permits over the objection and concern of it's customers. But we have not seen improvements made with these previous increases. The 2012 letter, provided by TCWS, is an attempt to validate the requested rate increase. It states that the rate relief will allow them the opportunity to recover capital investments & expenditures that have already been made, such as repairing water distribution systems, upgrades to the wastewater treatment systems & their increase in operating expenses. This is an unjustified request. The company has additional

De Constitution

240417

MAIL JOHN

expenses that have resulted from their own negligence or poor management. TCWS has been the source of many issues with sewage overflow into the lake and surrounding properties. This company should have been performing regular maintenance and preventive measures while allocating adequate funds for proper maintenance and depreciation annually. Instead, the system has been allowed to depreciate and deteriorate while cash was used for their own capital gain. This method of management should not be condoned with additional customer funds to bail-out their failed oversights. We, the customers, should not be penalized by having to absorb this inflated rate request.

## 3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

Date: \* 11/07/2012

## Letter of Protest in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name \* Anne E Kelley

Mailing Address \* 5023 Tara Tea Drive

City, State Zip \* Tega Cay , SC 29708 Phone \* 803-396-8835

E-mail anne.kelley@hotmail.com

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section <u>must</u> be completed. Attach additional information if necessary.)

I am a customer of the Tega Cay Water Service, Inc who is requesting a drastic increase in water and sewer rates.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I am protesting the drastic rate increase requested by our water & sewer provider known as Tega Cay Water Service, Inc. This company has previously been awarded rate increases and permits over the objection and concern of it's customers. But we have not seen improvements made with these previous increases. The 2012 letter, provided by TCWS, is an attempt to validate the requested rate increase. It states that the rate relief will allow them the opportunity to recover capital investments & expenditures that have already been made, such as repairing water distribution systems, upgrades to the wastewater treatment systems & their increase in operating expenses. This is an unjustified request. The company has additional expenses that have resulted from their own negligence or poor management. TCWS has been the source of many issues with sewage overflow into the lake and surrounding properties. This company should have been performing regular maintenance and preventive measures while allocating adequate funds for proper maintenance and depreciation annually. Instead, the system has been allowed to depreciate and deteriorate while cash was used for their own capital gain. This method of management should not be condoned with additional customer funds to bail-out their failed oversights. We, the customers, should not be penalized by having to absorb this inflated rate request.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*

## **Deborah.Easterling**

From:

Deborah.Easterling

Sent:

Friday, November 09, 2012 9:45 AM

To:

'Ryan Kelley'

Subject:

RE: Letter of Protest for Docket 2012-177-WS

Dear Mr. Kelley,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

From: Ryan Kelley [mailto:ryanfkelley@yahoo.com]
Sent: Wednesday, November 07, 2012 9:50 PM

To: PSC\_Contact

Subject: Letter of Protest for Docket 2012-177-WS

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210 Phone: 803-896-5100

Fax: 803-896-5199 www.psc.sc.gov

Date: 11/07/2012 in Docket 2012 - 177 - WS

#### **Protestant Information:**

Name: Ryan F Kelley

Mailing Address: 5023 Tara Tea Drive, Tega Cay, SC 29708

Phone: 803-396-8835

Emai: ryanfkelley@yahoo.com

#### 1. What is your connection or interest in this case?

I am a customer of the Tega Cay Water Service, Inc who is requesting a drastic increase in water and sewer rates.

#### 2. Please give a concise statement of your protest. \*

I am protesting the drastic rate increase requested by our water & sewer provider known as Tega Cay Water Service, Inc. This company has previously been awarded rate increases and permits over the objection and concern of it's customers. But we have not seen improvements made with these previous increases. The 2012 letter, provided by TCWS, is an attempt to validate the requested rate increase. It states that the rate relief will allow them the opportunity to recover capital investments & expenditures that have already been made, such as repairing water distribution systems, upgrades to the wastewater treatment systems & their increase in operating expenses. This is an unjustified request. The company has additional

expenses that have resulted from their own negligence or poor management. TCWS has been the source of many issues with sewage overflow into the lake and surrounding properties. This company should have been performing regular maintenance and preventive measures while allocating adequate funds for proper maintenance and depreciation annually. Instead, the system has been allowed to depreciate and deteriorate while cash was used for their own capital gain. This method of management should not be condoned with additional customer funds to bail-out their failed oversights. We, the customers, should not be penalized by having to absorb this inflated rate request.

# 3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*



## **SCEIS MSS Updates - November 2012**

Thank you for registering for the following Live Meeting workshop:

### **MSS Updates: Approve Working Time**

You will receive a confirmation or a wait-list notice within a day.

Also, you will be notified when the meeting materials are available on the SCEIS website.

Please review these materials before the meeting.

If you are a CALLER, you will receive call-in information and a link for the Live Meeting log-in via email, approximately a day before the workshop you have selected.

If you are a PARTICIPANT, you will not receive call-in info or a meeting link. Please assure that you know where your agency will conduct the group workshop.

For questions before the meeting, please send an email to training@sceis.sc.gov.

Done >>

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

Letter of Protest in Docket 2012 - 177 - WS

Print

Email

Date: * 11/07/2012		III Docket <u>2012</u> - <u>177</u> - <u>vvs</u>				
Protestant Information:						
Name *	Ryan F Kelley					
Mailing Address *	5023 Tara Tea Drive					
City, State Zip *	Tega Cay	, <u>sc</u>	29708	Phone * 803-39	6-8835	
E-mail	ryanfkelley@yahoo.d	com				

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section <u>must</u> be completed. Attach additional information if necessary.)

I am a customer of the Tega Cay Water Service, Inc who is requesting a drastic increase in water and sewer rates.

## 2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I am protesting the drastic rate increase requested by our water & sewer provider known as Tega Cay Water Service, Inc. This company has previously been awarded rate increases and permits over the objection and concern of it's customers. But we have not seen improvements made with these previous increases. The 2012 letter, provided by TCWS, is an attempt to validate the requested rate increase. It states that the rate relief will allow them the opportunity to recover capital investments & expenditures that have already been made, such as repairing water distribution systems, upgrades to the wastewater treatment systems & their increase in operating expenses. This is an unjustified request. The company has additional expenses that have resulted from their own negligence or poor management. TCWS has been the source of many issues with sewage overflow into the lake and surrounding properties. This company should have been performing regular maintenance and preventive measures while allocating adequate funds for proper maintenance and depreciation annually. Instead, the system has been allowed to depreciate and deteriorate while cash was used for their own capital gain. This method of management should not be condoned with additional customer funds to bail-out their failed oversights. We, the customers, should not be penalized by having to absorb this inflated rate request.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*